

Case Study

Deinstallation of
redundant Ericsson AXE –
Operator in Germany



Supporting your network to
sustain our future.





Network Environment

TDM Switching and SDH Technologies. Ericsson & Siemens

Solution Lead Time

3.5 Days (from order request to completion)

Carritech Added Value

Immediate response, highly capable team, customer assurance.

Rapid AXE 10 Decommissioning Under Critical Time Constraints

Facing tight deadlines and logistical uncertainty, an international operator needed a fast, cost-effective solution to decommission a redundant AXE 10 system in Frankfurt. Internal delays meant the equipment remained in service longer than planned, leaving little time for removal once traffic was rerouted. With no confirmed deinstallation dates and a property lease deadline looming—along with the threat of financial penalties if the site wasn't cleared—the operator required a reliable partner on standby, ready to act at a moment's notice.

“I cannot believe you managed to do it... I just didn't think you'd get it out in time.”

Our dedicated relationship manager maintained daily communication with the operator, providing ongoing updates and ensuring we were prepared to act the moment approval was granted. That moment came late on a Monday afternoon. With no time to spare, our logistics team mobilised immediately. By Tuesday evening, our crew had travelled from the UK to Frankfurt, ready to begin work first thing Wednesday morning.

The challenge was clear: we had just three days to completely deinstall and remove all equipment from the fifth floor before the lease expired on Friday evening. Failure to meet the deadline would result in penalties for the operator—something we were determined to help them avoid.

Starting at 07:30 on Wednesday, our team worked with precision and pace to dismantle and remove 56 cabinets of AXE 10 BYB 202 equipment. This included standby battery banks, DC power systems, UPS units, cabling, peripheral cabinets, DDFs, and a range of other associated infrastructure. Every component had to be safely disconnected, handled, and removed without delay.

By 15:00 on Friday, the entire 300 square metre floor was cleared, swept, and left spotless. All material had been loaded out and transported off-site—delivered on time, as promised.



The Final Result: A Seamless Project Delivered Against the Clock

- ✓ Customer managed to have the entire floor clear of equipment by 15:00 on Friday, within four days' notice to Carritech
- ✓ Zero cost to the customer with Carritech making a payment for the equipment removed
- ✓ Highly reliable and dynamic service from Carritech
- ✓ Customer was delighted with our ability to respond and complete the work within such tight timescales
- ✓ Customer's words at the debrief: "I cannot believe you managed to do it, I just didn't think that you would be able to get it out in time".





We are driven by excellence

At Carritech, our global team ensures seamless support wherever our clients are. With multilingual staff across different regions, we provide clear communication and expert assistance in multiple time zones. Committed to excellence, our team offers fast, reliable service, making us more than just a supplier—we're a trusted partner in your success.

At Carritech, our management and staff are driven by our professional, ethical and sustainable business practices and are proud to have our efforts recognised by some of the industry's leading accreditation bodies.

We are fully ISO 9001:2015 & ISO 14001:2015 accredited.

At Carritech are proud to have our quality management systems and environmental practices certified by Alcumus ISOQAR Limited as being ISO 9001:2015 and 14001:2015 compliant.

These accreditations evidence the continual efforts of our staff and management teams, who are determined to provide the very best service to every customer, through organised, methodical and ethical processes that are environmentally sustainable.



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